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# WEBSITE

# Our comprehensive, up-to-date knowledge forum

This website gives you central access to our entire expertise anywhere, anytime, all around the globe. It provides you with product, user and company information: **erbe-med.com** 

#### THE WEBSITE ALSO PROVIDES INFORMATION ON:

- Our entire product portfolio
  - Advertising material on the use of our products
- Trade fairs, conventions and workshops
- The most recent publications on specialist topics
- Reprocessing of our instruments

And as a registered user, you get even more, of course, for example all instructions for use and service manuals as PDF downloads.



# MEDICAL-VIDEOS.COM

The online video portal for physicians,

Watch our products in action. Select clips according to medical specialty or product area and convince yourself of the advantages — all in full-HD resolution and most of all, free of advertising.

#### CONTENT AND FUNCTIONS:

- More than 150 product, application, setup and
- → Embed-Code to integrate videos into external website
- Subscribers always remain up-to-date (RSS feeds)
- F-mail function to share videos with other



## PRODUKTE-APP

### The information pool for tablets

Even while on the go, you have access to all marketing material. This app offers you simple, intuitive access to product information and product usage. And you can quickly download the documents as needed or forward them to a colleague. The app "Erbe products" is available at the Apple App Store and the Google Play Store.







### Technical Service

The direct connection for technical questions



When it is a matter of error codes on displays, complaints or appointments for upcoming safety checks, our technical service is the place to contact.

OUR SERVICE HOTLINE ALSO OFFERS THE FOLLOWING:

→ Maintenance, repair and parts service

→ Provision of rental devices

Our technical service at company headquarters can be contacted by phone, via email or WhatsApp. Monday to Thurday 8:00 a.m. to 5:30 p.m. and Friday from 8:00 a.m. to 4:00 p.m. Phone +49 7071 755-437, techservice@erbe-med.com, WhatsApp +49 160 918 133 46.

Outside these times you can also request service and repairs via our website.

## eDETAILER

Product and applications informatior

Our eDetailer supplies you with comprehensive information on individual procedures in summarized form. Via embedded videos and related hyperlinks you can expand your detailed knowledge on applications of our products.

The eDetailer is available at the Apple App Store.







Make use of our entire expertise for your competence.



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